



2011 YMCA Short Course National Swimming Championships Facility <u>Update: 03/21/11</u>

In our continuing effort to provide information related to the upcoming National YMCA Swimming/Diving Championships at the Ft. Lauderdale Aquatic Complex (FLAC), please read and share this document with others you know may be attending. This and other important information can be found on the National Swimming & Diving Website. Please visit **www.ymcaswimminganddiving.org/2011SC** for all information necessary to assist you in planning for and participating in the upcoming National Championship Experience.

Since our last communication of **March 7** outlining the recall of all on-deck bleacher seats for **FINALS** and a new voucher/resale process, our attention turned to ticket accommodation discussion and decisions related to all preliminary events. During these two weeks, we continued to request a review by all teams of their ticket needs for the preliminaries and return any unneeded tickets. We also promised a ticket update decision by March 23.

We are pleased to report that our YMCA swimming community has responded to our plea for returned tickets and it now appears that more parents and families will have an opportunity to see their swimmers compete 'live', than previously thought. We <u>WILL</u> continue to accept preliminary ticket returns by contacting Robin Lee (800.872.9622 ext. 8478 or robin.lee@ymca.net) **until Noon (CDT), Friday, March 25**.

In addition, we highly request that everyone holding preliminary tickets share them with parents, family and friends from their own team as well as others from local and regional YMCA's so that, in the end, someone else will be the beneficiary of their purchase. Also, if you have finished watching your athletes compete and are not sure what to do with or who to give your ticket to, please <u>turn them in at the front gate Admissions Booth</u>. Our volunteers will work hard, on your behalf, to place them in the hands of the ones who need them the most. *Thank You!*

With these newly found additional tickets, this has presented us yet another challenge to develop a fair and balanced plan to distribute these tickets. As a result of the on-line difficulties we have experienced previously, we have **<u>ruled out</u>** using the internet as an option for additional ticket purchase.

Our NEW plan for the sale of all remaining preliminary tickets will be as follows:

- 1. All tickets available for Preliminaries will be sold in Ft. Lauderdale <u>at our Front Gate</u> <u>Admission Booth</u>.
- Tickets for Tuesday's sessions will be sold beginning at 3 P.M. on Monday.
- 3. Tickets for **Wednesday, Thursday and Friday's** sessions will be sold <u>the previous day</u> (Tuesday, Wednesday and Thursday) for each of the following day's sessions beginning **at 1:30 P.M.**
- Only two (2) tickets will be sold to each person. We would ask that team's holding tickets give priority to those teams <u>not</u> holding <u>any</u> tickets.
- 5. Payment will be for cash/check only. Each deck ticket will cost \$5, while each Skybox ticket will cost \$10.
- 6. During all preliminary sessions, we will still be offering our commitment that at least one person for each athlete is guaranteed a standing room only opportunity to be on deck to view each of their swimmers compete if they are not in possession of a ticket.
- In addition, there will still be approximately 500 free seats offered to view the meet within our "Jumbo Tron" area. We are confident that this viewing will provide a "*close to being there*" experience.
- And please remember...all spectators, after having seen their swimmer compete, consider returning their tickets to the Front Gate Admission Booth (or giving them to other parents on their team who do not have tickets) for some other parents to have the opportunity to see their swimmer compete. <u>There will be NO CHARGE to the second</u> <u>user</u>.

MANY involved in this decision believe this plan to be the fairest **FOR ALL**. We know that it will ONLY work by those attending cooperating to help make it successful. And we will truly appreciate the YMCA core values of Caring, Honesty, Respect and Responsibility demonstrated with this new ticket policy and throughout the championships. After all, WE ARE THE Y!

As this may be the final communication prior to the event, may we sincerely say **THANK YOU** for your patience, understanding and willingness to work with us through this difficult and unfortunate set of circumstances faced. We realize that it has been a difficult experience for everyone. We promise you that work is already underway to insure that next year's meet will be less taxing for all of our athletes, coaches, parents, families, friends and volunteers.

We sincerely look forward to seeing you all in Fort Lauderdale

John Mendell, Short Course Meet Director Bob McDowell, Chair, National YMCA Competitive Advisory Committee Jim Weaton, National Director of Events, YUSA/MSPS